

## ILCO SYMPOSIUM 2003 CRITIQUE/EVALUATION

**(NOTE: The following is a compilation of the 27 critique/evaluation forms that were handed in.)**

Please take a few moments to complete this form for the symposium you have just attended. The feedback you provide will enable us to improve on our conferences. Thank you.

Use the scale below to evaluate the following:

4 = Outstanding      3 = Good      2 = Satisfactory      1 = Poor

Overall Evaluation of Symposium: **Average = 3.4**

Relevancy of topics presented and discussed: **Average = 3.3**

Symposium Length (check one): Appropriate **17**      Too long **0**      Too short **10**

What suggestions do you have to improve the quality of this symposium?

- **None – the proof will be in the follow-through.**
- **Longer time for workgroups.**
- **Need more time for workgroups.**
- **Too much show and tell – other than the drawdown topic – all topics were “look what we did” rather than problem/issue oriented.**
- **Either limit the number of topics or lengthen duration of the symposium. Perhaps sub-set symposium relating to specific functional areas (Log/Fin/Case).**
- **Use microphones on speakers.**
- **Advertise topics, etc. earlier for next symposium, this may lead to subject matter experts.**
- **It is excellent.**
- **Hold in the D.C. area.**
- **Just about the time everyone was beginning to open up it was over. Suggest getting together either more often or for a longer period of time.**
- **Use the recommended quarterly tri-Service VTC or meeting proposed as part of the functional E-FMS workgroup to develop common issues that could be discussed and reviewed at the next symposium.**
- **Need specific actions from workgroups with follow-up definition. Good ideas but no specific groups or dates identified to make things happen.**
- **Stick to timeframes set for presentations.**
- **Dinner was nice.**

- More data exchange up front.
- Limit briefings to 45 minutes; if necessary split briefs in half.
- Keep briefings to no more than 1 hour at a time. Attention lost after 1 hour. Many side discussions begin.
- A few more topics discussed and maybe some feedback on the recommendations made by each team.
- Excellent administrative planning – DISAM spaces, meals, accommodations, etc.
- Should be continued on a periodic basis (annual).
- Good selection of topics.
- More coordination up front with topics and Service leads.
- Have the right people attend. Thought that the intent was to set the “germ” of new ideas. The presentations (topics) covered existing (developing) systems.

Additional comments on any presentations or aspects of the symposium:

- No doubt – DoD Security Assistance has some of the finest group of professionals in all DoD.
- Who is funding the Navy and AF “E” efforts? It appears that the initiatives duplicate DSCA’s portal efforts.
- Very informative! Day to day business often keeps us from staying current with new initiatives. This forum provides concise updates for both DSCA initiatives and other Service processes and initiatives.
- Thought all presentations were great and very informational.
- E-business Navy presentation most beneficial (made by Army person). Much needed interchange of existing and planned capabilities.
- Very informational for an IT person.
- CEMIS – lengthy – Acquisition and Logistics not Logistics and Acquisition.
- The CEMIS/Portal/BIC initiative was an excellent briefing that shows the potential for great opportunity and growth into the future of FMS/management.
- Overall very good! Great facilities; good schedule. Evening was a success.
- Location was good so were facilities overall, discussions went well. Second group topic lagged but topic was too broad. Group facilitators worked well.
- Seemed to have the right people there to be able to make decisions and achieve goals. However, the goals were not clearly defined in advance. This is understandable since this is the first meeting of its kind. Great participation by DSCA regarding GAO audit, SCIP, CEMIS and BIC. The ILCOs need to hear about these initiatives and know how it will affect our business and our organizations. However, the symposium was not long enough to accommodate the ILCO aspect. Overall, great first ILCO symposium and I think we all walk away with a better appreciation for what DSCA and the other Services are dealing with, and a better understanding of how each of us has been dealing with brownouts and diminishing resources.
- Good.
- Good mix of participants.
- Obstacles/barriers impacting ILCOs and brainstorming how to overcome barriers. Sharing ideas extremely valuable because one Service may have overcome the barrier.

- **Only new ideas came from the Air Force. The breakout sessions were weak – no strong facilitators, therefore new ideas (brainstorming) were ignored if they appeared too radical. Anyone versed in brainstorming and training momentum knows that no idea is a bad idea. Good luck! Don't let technology drive the process.**

Please list specific areas and topics you would like to see offered or expanded in the future:

- **Repair and return; SDR process**
- **Very interested in drawdown initiatives.**
- **Financial systems.**
- **Should deal with mutual problems and issues.**
- **Commonality of legacy systems.**
- **Web-based E-business must become a regularly scheduled interface and should include SCIP folks.**
- **As always, it is wonderful to meet counterparts.**
- **Use the recommended quarterly tri-Service VTC or meeting proposed as part of the functional E-FMS workgroup to develop common issues that could be discussed and reviewed at the next symposium.**
- **Contractor training.**
- **Recommend follow-up meeting on topics discussed at this meeting.**
- **Repair and Returning, transportation, contractor training.**
- **DSCA strategy for the future, plans or ways to simplify guidance (policies and procedures) especially with the mindset of BPR, need to have quarterly VTCs with the ILCOs to share and collaborate.**
- **Topics were too broad. For example, ILCO flexibility and E-business initiatives were workshops I attended and found we were all over the place. Need to have more specific initiatives and perhaps break out into smaller (more manageable) groups. In the future I'd like to know how other Services handle publications/tech manuals; customer interface (on-site and not); core admin support services vs. non-core/non-standard support (case or admin funded); case reconciliation throughout case execution phase; brokering customer requirements at a macro level; and other ILCO unique issues. I would like to have paper copies of the presentations (could be 2-sided, 2 per page to save paper) while they are being presented. I like to take notes and questions directly on the slide being discussed. Perhaps this can be incorporated into future meetings.**
- **Actions resulting from the symposium should be followed thru. Follow-on meetings should (and will) be convened in the interim to pursue tri-Service ILCO initiatives.**
- **More on initiatives.**
- **Hybrid FMS. Customer automation capabilities.**
- **CEMIS/Portal. New initiatives coming down the pike from DSCA, Army, Navy and Air Force. I appreciate all the time and effort in planning and executing this**

**symposium. Great job! Thank you!**

THANK YOU!